

Privacy Policy – Personal Data

This Privacy Policy describes matters related to the use of the website located at <https://www.motohouse-tsl.com/> with respect to personal data and cookies.

I. Personal Data

In accordance with Article 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (the GDPR), we hereby inform you about the principles of processing your personal data and your related rights.

1. Controller

The Controller of your personal data is: Motohouse Logistics, Czapliniecka 67, 97-400 Bełchatów, Poland.

2. Contact

If you have questions about the manner and scope of processing of your personal data by the Controller, as well as your rights, you may contact us at: rodo@motohouse-tsl.com.

3. Legal bases for processing

The Controller processes personal data on the basis of applicable law, concluded contracts, and consent.

4. Purposes and legal bases of processing

Purposes and legal bases of processing

- a) to comply with legal obligations incumbent upon the Controller (Article 6(1)(c) GDPR);
 - b) to perform commercial contracts (Article 6(1)(b) GDPR);
 - c) in other cases, on the basis of consent, within the scope and for the purpose specified in that consent (Article 6(1)(a) GDPR);
 - d) on the basis of the Controller's legitimate interests, for the establishment, exercise or defense of legal claims (Article 6(1)(f) GDPR);
 - e) on the basis of legitimate interests for analytics and statistics, and for customer satisfaction surveys (Article 6(1)(f) GDPR);
 - f) on the basis of legitimate interests for operating our fan pages on the Facebook and LinkedIn social networks under the terms and conditions laid down by those service providers; for sharing information about our activity; for promoting our products and brand; and for events we organise; as well as for building and maintaining a community connected with our company and communicating via the available functions of those services (comments, chat, messages) (Article 6(1)(f) GDPR).
- On our website (<https://www.motohouse-tsl.com/>) there are links to our Facebook page (<https://www.facebook.com/motohousetsl>). When using these links, users leave our website, and this Privacy Policy no longer applies.
 - On our website (<https://www.motohouse-tsl.com/>) there are links to our LinkedIn page (<https://www.linkedin.com/company/motohouse/>). When using these links, users leave our website, and this Privacy Policy no longer applies

The Controller has no control over what data are collected by the providers of such plugins or social-network pages, nor how they process them. For information on the purpose and scope of data collection (including information on cookies used) and on user rights, please consult the data-protection information of the respective provider:

– Facebook: <https://www.facebook.com/help/203587239679209>

– LinkedIn: <https://pl.linkedin.com/legal/privacy-policy>

5. Recipients of personal data

In connection with the processing of data for the purposes referred to in point 4, recipients of your personal data may be:

- a) public authorities and entities performing public tasks or acting on behalf of public authorities, to the extent and for the purposes arising from generally applicable law;
- b) other entities that, on the basis of appropriate agreements, process personal data on behalf of Motohouse Logistics (processors). These include: carrier companies, payment intermediaries, service centres responsible for equipment repair, and IT service providers.

6. Data retention period

Your personal data will be stored for the period necessary to achieve the above-mentioned purposes, and thereafter for the period and to the extent required by generally applicable law.

7. Your rights (data subject rights)

In connection with the processing of your personal data, you have the following rights:

- a) right of access to personal data, including the right to obtain a copy of the data;
- b) right to rectification of personal data if the data are inaccurate or incomplete;
- c) right to erasure (“right to be forgotten”) where:
 - the data are no longer necessary for the purposes for which they were collected or otherwise processed;
 - the data subject has objected to the processing of personal data;
 - the data subject has withdrawn consent on which the processing is based, and there is no other legal basis for the processing;
 - the personal data have been processed unlawfully;
 - the personal data must be erased to comply with a legal obligation;
- d) right to restriction of processing where:
 - the data subject contests the accuracy of the personal data;
 - the processing is unlawful and the data subject opposes erasure and requests restriction instead;
 - the Controller no longer needs the data for its purposes, but the data are required by the data subject for the establishment, exercise or defense of legal claims;
 - the data subject has objected to processing, pending the verification of whether the Controller’s legitimate grounds override the grounds of objection;
- e) right to data portability where both of the following conditions are met:
 - processing is based on a contract concluded with the data subject or on the data subject’s consent; and
 - processing is carried out by automated means;
- f) right to object to processing where the following conditions are jointly met:
 - there are reasons related to your particular situation in the case of processing based on a task carried out in the public interest or in the exercise of official authority by the Controller;
 - the processing is necessary for purposes arising from the legitimate interests pursued by the Controller or by a third party, except where the interests or fundamental rights and freedoms of the data subject requiring the protection of personal data prevail, in particular where the data subject is a child.

8. Right to withdraw consent

Where processing is based on the data subject's consent (Article 6(1)(a) GDPR), you have the right to withdraw consent at any time. Withdrawal does not affect the lawfulness of processing based on consent before its withdrawal.

9. Right to lodge a complaint

If you become aware of unlawful processing of your personal data by the company, you have the right to lodge a complaint with the supervisory authority competent for data protection matters.

10. Voluntary provision of data where consent is the basis

Where processing is based on the data subject's consent, provision of your personal data to the Controller is voluntary, but in certain cases may be necessary in order to use:

- a) registration on the service;
- b) receipt of commercial information by electronic means in accordance with the Polish Act of 18 July 2002 on the provision of services by electronic means (Journal of Laws 2002 No. 144, item 1204, as amended);
- c) SMS text messages informing you about the status of the service being delivered to you.

11. Obligation to provide data where required by law or contract

Provision of your personal data is mandatory where the legal basis for processing is a legal provision or a contract concluded between the parties.

12. Data transfers

Your personal data are not transferred outside the EEA.

13. Security measures

Your personal data are processed using organizational and technical measures compliant with applicable law.

14. Automated decision-making

Your data may be processed by automated means and may be subject to profiling if you give your consent to this.